

June 28, 2011

CURRICULUM VITAE
GENIE N.L. STOWERS

Address

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Research Interests

Information management and electronic government; policies and management of human service and non-profit organizations; urban policy and politics; and, policies and politics affecting women and ethnic/ racial minorities.

Experience

- San Francisco State University, 1991-
 - Chair, Department of Public Administration, 2007 -
 - Director, Public Administration Program, 1997- 2007
 - Co- Interim Director, Ed.D. in Educational Leadership Program, January – August 2007.
 - Professor, Public Administration Program, 1999-
 - Associate Dean, College of Behavioral and Social Sciences, January 1998- August 2002.
 - Director, Center of Interdisciplinary Programs, 1998-1999
 - Faculty Associate for Internet Mediated Learning, Center for Enhancement of Teaching, 1996-1998.
 - Associate Professor With Tenure, Public Administration Program, 1995-1999.
 - Associate Professor, Public Administration Program, 1993-1999.
 - Assistant Professor, Public Administration Program, 1991-1993.
- Instructor, Euro-Arab Institute for Education and Training Foundation, E-Government and Citizen Participation. 2011. Public Administration in the Arab World, Master's Degree.
- Visiting Scholar, Institute for Governmental Studies, University of California at Berkeley, 1996-97.
- Adjunct Professor of Public Affairs, Golden Gate University, 1995-96. Instructor in MPA and DPA Programs, American Samoa.
- University of Alabama at Birmingham, 1986-1991.
 - Assistant Professor, Department of Political Science and Public Affairs, 1986-1991.
 - Director, Women's Studies Program, 1989-1991
- Research Associate, Policy Sciences Program/Survey Research Center, Florida State University, 1982-1986.
- Research Associate, Applied Political Science Program, Arizona State University, 1981-82.
- Administrative Assistant, Refuge House of Leon County, Florida, 1983.
- Program Analyst/Presidential Management Intern (PMI), Office of Planning, U.S. Department of Housing and Urban Development, Washington, D.C., 1980-1981. Rotations: Governor's Office of Planning and Budgeting, State of Florida; East Central Florida Regional Planning Council.
- Economic Development Planner (Internship), Planning Department, Palm Beach County, Florida, 1980.
- Volunteer Coordinator, Sherman for State House Campaign, Gainesville, Florida, 1977-1978.
- Work Coordinator/Crew Counselor, Youth Conservation Corps, Apalachicola National Forest, U.S. Forest Service, Summer 1976.
- Principal Investigator, Federal Executive Board Resource Guide Project, San Francisco Region, 1994-1995
- Co-Principal Investigator, Community Opportunity Partnership Center Grant, U.S. Department of Housing and Urban Development, 1994-1996.
- Consultant
 - Database Trainer, Northern California Citizenship Project, 1997-1999.
 - Evaluator, JobMatch Program, 1995-97.

- American Samoa Community College, Pago Pago American Samoa, 1996.
- Mayor's Office of Community Development, San Francisco, 1993-94.
- City of Brisbane, California, 1992-93.
- Homebase and the Center for Common Concerns, San Francisco, 1992.
- Mental Health Unit Cost Project, Deinstitutionalization Program Florida Department of Health and Rehabilitative Services, 1986.
- Partner Abuse Survey, A.W.A.R.E., Tallahassee, Florida, 1985.
- Legislative Research Project, Florida Refuge Information Network, 1984-1985.
- Expert Witness, Meek et. al. v. Metropolitan Dade County, Florida, 1988-1991.

Publications

In Progress

Budd, Deborah and Stowers, Genie N.L. Models of Effective Integrated Planning and Budgeting in Community Colleges Today.

Budd, Deborah and Stowers, Genie N.L. Determinants of Successful Community College Transfer Rates for Students of Color.

Stowers, Genie N.L. City Hall on the Desktop: Managing Urban E-Service Delivery Today

Books

Brewster, Larry and Stowers, Genie N.L. 2003. A Primer on California Politics (2nd Edition). Wadsworth Press.

Brewster, Larry and Stowers, Genie N.L. 2003. The Public Agenda. Wadsworth Press.

Articles / Book Chapters.

Holzer, Marc; Manoharan, Aroon; Shick, Robert; and Stowers, Genie. 2009. U.S. State E-Governance, 2009. Newark: Rutgers University and American Society for Public Administration.

Stowers, Genie N.L. 2009. The Little City That Could: The Case of San Carlos, California. In Reddick, Christopher G. 2009. Strategies for Local E-Government Adoption and Implementation: Comparative Studies (Advances in E-Government Research Book Series). Hershey, Pennsylvania: IGI Global.

Holzer, Marc; Manoharan, Aroon; Shick, Robert; and Stowers, Genie. 2008. U.S. Municipal E-Governance, 2008. Newark: Rutgers University and American Society for Public Administration.

Stowers, Genie N.L. 2006. User Help Features. International Journal of E-Government Research. 2 (4) 2006, pp. 24 – 39. Reprinted in Norris, Donald (Ed.). 2008. E-Government Research: Policy and Management, Hershey, Pennsylvania: Idea Press, as Chapter 6.

Stowers, Genie N.L. 2006. E-Commerce in E-Government. Anttiroiko, Ari Veikko and Mälkiä, Matti (Eds.) Encyclopedia of Digital Government. Hershey, Pennsylvania: Idea Group.

Stowers, Genie N.L. 2005. Computer-Based Training in the Public Sector. In Garson, David (Ed). Handbook of Public Information Systems (Second Edition). New York: Marcel Dekker.

Stowers, Genie N.L. 2004. Performance Measurement in E-Government. Alexandria, Virginia: IBM Endowment for the Business of Government.

Stowers, Genie N.L. and Melitski, James (Eds.). 2003. Introduction, E-Government Symposium. Public Productivity and Management Review.

Stowers, Genie N.L. 2003. Issues in E-Commerce, E-Procurement, and E-Government Service Delivery. In Pavlichev, Alexei and Garson, David. Digital Government: Principles and Best Practices. Hershey, Pennsylvania: Idea Group.

Stowers, Genie N.L. 2002. In Pursuit of Excellence: Federal Websites. Alexandria, Virginia: PriceWaterhouseCoopers Endowment for the Business of Government. Reprinted in Abramson, Mark. 2002. E-Government 2002. Alexandria, Virginia: PriceWaterhouseCoopers Endowment for the Business of Government.

- Stowers, Genie N.L. 2001. Commerce Comes to Government on the Desktop: E-Commerce Applications in the Public Sector. 2001. Alexandria, Virginia: PriceWaterhouseCoopers Endowment for the Business of Government. Reprinted in Abramson, Mark. 2002. E-Government 2001. Alexandria, Virginia: PriceWaterhouseCoopers Endowment for the Business of Government.
- Stowers, Genie N.L. 2000. Computer-Based Training in the Public Sector. In Garson, David (Ed). Handbook of Public Information Systems New York: Marcel Dekker.
- Stowers, Genie N.L. 1999. A Different Model: Alternative Service Delivery for Lesbians and Gay Men. Journal of Health and Human Services Administration. Fall 1999 v 22 n 2: pp. 174-195.
- Stowers, Genie N.L. 1999. Editor, Symposium on Internet Education in Public Administration and Affairs. Symposium, July 1999 Journal Of Public Affairs Education. July 1999 5 (3).
- Stowers, Genie N.L. 1999. Internet-Mediated Learning Today-- An Introduction to the Internet-Mediated Learning Symposium. Journal of Public Affairs Education, July 1999 5 (3): pp. 205-212.
- Stowers, Genie N.L. 1999. Computer Conferencing in the Public Administration Classroom. Journal of Public Affairs Education January 1999 5(1): pp. 57-66.
- Stowers, Genie N.L. 1999. Becoming Cyberactive: State and Local Governments on the World Wide Web." 1999. Government Information Quarterly. 16(2): pp. 111- 128.
- Stowers, Genie N.L. 1998. Accessing On-Line Health Information. Kilpatrick, Anne Osbourne and Johnson, James (Eds.) 1998. Handbook Of Health Administration. Fall, 1998.
- Stowers, Genie N.L. 1997. Gender in Urban Research. In Vogel, Ronald K. (Ed.) Handbook of Urban Research Westport, Connecticut: Greenwood Press.
- Stowers, Genie N.L. 1996. Miami: The Experience of Regional Government. In Savitch, Hank and Vogel, Ronald K. (Eds.) Regional Politics (Sage Urban Annual Review). Newbury Park, CA: Sage Publications.
- Stowers, Genie N.L. 1996. Moving Governments On-Line: Implementation and Policy Issues. Public Administration Review 56 (1): January/February 1996, 121-125.
- Stowers, Genie N.L. 1996. Managing Patterns in Crisis Calls to Domestic Violence Shelters. Journal of Family Violence.
- Stowers, Genie N.L. 1995. Citizen Services and the Information Superhighway. The Public Manager. 24 (3): Fall 1995, pp. 15-19.
- Stowers, Genie N.L. 1995. Daughters of Bilitis and Gay and Lesbian Activists Alliance. In Slavin, Sarah. Women's Issues Interest Groups. Westport, Connecticut: Greenwood Press. Encyclopedia entry.
- Stowers, Genie N.L. 1995. Getting Left Behind? Gender Differences in Computer-Mediated Communications. Public Productivity and Management Review. 19(2): December 1995, 143-159.
- Stowers, Genie N.L. 1995. Earmarking as a Strategy Against Budgetary Constraints: San Francisco's Children's Amendment. Public Budgeting and Finance. 15 (4) Winter 1995: pp. 68-85.
- Stowers, Genie N.L. and Vogel, Ronald K. 1994. Racial and Ethnic Voting Patterns in Miami:1960-1991. October 1994. In Peterson, George. Big City Governing and Fiscal Choices Urban Institute Press.
- Vogel, Ronald K. and Stowers, Genie N.L. 1991. Miami: Minority Empowerment and Regime Change. In Savitch, Hank and Thomas, John Clayton (Eds.) Big City Politics Revisited Sage Annual Urban Review. Newbury Park, CA: Sage Publications.
- Stowers, Genie N.L. 1990. Cuban Political Participation and Class Status. Ethnic Groups 8(2) June: pp. 73-90.
- Stowers, Genie N.L. and Snair, Joanne. 1990. Accepted Then Journal Out of Print: Coalitions and Spouse Abuse

Legislation: Why and How. 1990. Victimology 11: Summer.

Stowers, Genie N.L. 1990. Innovations in Human Service Financing. Public Budgeting and Finance 10 (1) Spring: pp. 26-36.

Sink, David and Stowers, Genie N.L. 1989. Coalitions and Their Effect On The Urban Policy Agenda. 1989. Administration and Social Work 13 (2): pp. 83-98.

Kemp, Kathleen; Stachura, James; and, Stowers, Genie N.L. 1987. State and Local Political Behavior. In Long, Samuel (Ed.) Research in Micropolitics (Volume II) Greenwich, Connecticut: Jai Press.

Professional Journals, Magazines, and Newsletters.

Stowers, Genie N.L. 2001. The Public Administration Program's Electronically Managed Portfolio. San Francisco State University Assessment Newsletter. March, 2001.

Stowers, Genie N.L. 1998. A Primer on Faculty Intellectual Property Rights. PA Times Educational Supplement.

Stowers, Genie N.L. 1998. Cyber-Budgeting On the Web. Government Finance Review. February 1998. 14 (1).

Stowers, Genie N.L. 1996. Internet in the Classroom. Public Administration Education Newsletter October.

Stowers, Genie N.L. 1996. Distance Education on the Internet in the Public Administration Classroom. Public Administration Times October.

Stowers, Genie N.L. and Levin, Marc A. 1994. Getting Managers Wired- Part II. PA Times September. And Getting Managers Wired. With Marc A. Levin. PA Times August 1994.

- Reprinted as Managers Are Getting Wired: Asking for Directions on the Information Superhighway? Balanoff, Howard R. (Ed.) Public Administration (4th Edition) Guilford, Connecticut: Dushkin Publishing Group.
- Reprinted as Public Administrators Enter Cyberspace. November, 1994. Public Affairs Report U.C. Berkeley: Institute Of Governmental Studies, pp: 15.
- Reprinted as Traveling the Global Information Highway: A Primer for Public Administrators. July 1994. Institute Of Governmental Studies Working Paper, University of California-Berkeley.

Stowers, Genie N.L. 1994. Sexual Harassment and Resources in the Profession. Women's Caucus for Political Science Newsletter, January, 1994.

Stowers, Genie N.L. 1994. San Francisco's Children's Amendment. December. Newsletter of the Health and Human Services Administration Section of the American Society for Public Administration.

Book and E-Reviews.

Stowers, Genie N.L. 2004. E-review: Homeland Security Websites. Journal of Public Affairs Education.

Stowers, Genie N.L. 2003. Review of Information Technology for the New Millenium: Social Aspects of Information Technology. Public Administration Review Review of Barrett, Katherine and Greene, Richard. 2001. Powering Up: How Public Managers Can Take Control of Information Technology; Garson, G. David. (Ed.) 2000. Social Dimensions of Information Technology: Issues for the New Millenium; and, Norris, Pippa. 2001. Digital Divide: Civic Engagement, Information Poverty, and the Internet Worldwide.

Stowers, Genie N.L. 2000. e-Review: Information Technology Web Sites. Journal of Public Affairs Education 2000 (3).

Stowers, Genie N.L. 2000. e-Review: Public Policy Web Sites. 2000. Journal of Public Affairs Education January 2000 6 (1): 55-58.

Stowers, Genie N.L. 1997. Review of Wiring Our Cities. Graham, Stephen and Marvin, Simon, Telecommunications and the City: Electronic Spaces, Urban Places London: Routledge, 1996); and Schuler, Douglas, New Communications Networks: Wired for Change (New York, New York: Addison-Wesley, 1996). In Urban Affairs Review. March 1997.

Stowers, Genie N.L. 1995. Review of Enhancing and Producing Technological Innovations. Clark, Peter and Staunton, Neil. 1989. Innovation in Technology and Organization London: Routledge; Peterson, John. 1993. High Technology and the Competition State: An Analysis of the Eureka Initiative London: Routledge. Swann, Peter (Ed.) 1993. New Technologies and The Firm: Innovation and Competition London: Routledge. Swann, Peter and Gill, Jas. 1993. Corporate Vision and Rapid Technological Change: The Evolution of Market Structure London: Routledge. Journal of Contingency and Crisis Management 1995. 3(4) December 1995: pp. 254-256.

Stowers, Genie N.L. 1989. Review of Rita Mae Kelly (Ed.) Women in the Arizona Political Process. 1989. In Presidential Studies Quarterly 19 (4) Fall: pp. 869-870.

Technical Papers

Stowers, Genie N.L. 1997. JobMatch Evaluation Report. Mimeographed, Public Research Institute, San Francisco State University.

Stowers, Genie N.L. 1996. Needs Assessment in Berkeley. Project Paper for City of Berkeley / COPC Project.

Stowers, Genie N.L. 1996. Budget Process for American Samoa Community College. American Samoa Community College, Pago Pago, American Samoa.

Stowers, Genie N.L. 1994. San Francisco Community Development Block Grant Assessment / Working Paper #4: Options for Strategic Planning and Program Evaluation. San Francisco State Public Research Institute for the San Francisco Mayor's Office of Community Development. Final Paper, August, 1994.

Stowers, Genie N.L. 1993. Report of the Volunteer Coordinator, 1993 National ASPA Training Conference, October. San Francisco State University.

Stowers, Genie N.L. 1991. Survey Project on United Way Agency AIDS Policy Efforts. United Way of Central Alabama.

Guy, Mary; Bronstein, Janet; Hale, Christiane B.; Roseman, Jeffrey; and Stowers, Genie. 1988. Why Employers Choose Not To Offer Health Insurance. Presented At The 1988 Meeting of the American Society for Public Administration April 16-20, Portland, Oregon. Research and Evaluation Committee Of the Central Alabama Coalition for the Employed but Medically Uninsured.

Martin, Patricia Y.; Snair, Joanne; and, Stowers, Genie N.L. 1983. Report on the District II Spouse Abuse Services Needs Assessment Survey. Tallahassee, Florida: Refuge House of Leon County, Inc

Awards and Merit Recognition

Honors

- 2008 Distinguished Faculty Award—Award for Service, San Francisco State University. Awarded May 2008.
- Award for Outstanding Service, Section for Women in Public Administration, American Society for Public Administration, 2002.
- Award for Outstanding Service, Urban Politics Section of the American Political Science Association, 2001.
- Who's Who of American Women, 1995-1996. Selected for Indusion, 1994.
- Who's Who in the West, 1996-1997. Selected for Indusion, 1994.
- Presidential Management Intern Program, 1980.
- Outstanding Young Woman of American, 1979, 1986.

Student Awards

- Graduate Assistantship, Florida State University Policy Sciences Program, 1982-83, 1983-84, 1984 -85, 1985-86.
- Jesse Noyes Foundation Fellowship, 1979.

Student Honors

- Who's Who in American Colleges and Universities, 1979.
- Florida Blue Key Leadership Honorary, 1979.
- Omicron Delta Kappa Academic Honorary, 1979.
- Savant Academic Leadership Honorary, 1979.

Invited Presentations

- Trends in E-government Today. Invited Presentation to Delegation of Chinese Elected and Appointed Officials. May 17, 2010.
- Digital Government and the Next Phase of the Internet Revolution. Invited Presentation at the Bay Area ASPA Workshop on E-Government, January 17, 2002.
- E-Government and the Future of the Internet. (Keynote Address). Invited Presentation at the Bay Area ASPA Workshop on E-Government, December 7, 2000.
- Contemporary Issues in Public Administration-- Online Service Delivery and E-Government. Invited Presentation at the University of Delaware, October 23, 2000.
- E-Government Today. Invited Presentation at the 2000 Meeting of the Northern California Municipal Management Assistants Association, San Francisco, October 12, 2000.
- Creating Effective Web Presentations in the Public Budget and Finance Arena. Presented at the 1998 National Meeting Government Finance Officers Association Meeting, San Francisco, June 28 - July 1.
- Public Information Management, Dirección Estratégica Para Instituciones Públicas, Mexico City, Mexico, January 7- January 10, 1998.
- Internet for Public Administrators. Presentation to the San Francisco Bay Area Chapter of ASPA, April 17, 1998.
- Government on the Internet Today. Presentation to the San Francisco Bay Area Chapter of ASPA, February 20, 1997.
- The Internet for Public Administrators. Workshop at the City of San Jose Office of Emergency Services for the Santa Clara Valley ASPA Chapter, November 14, 1996.
- Mini-plenary Presentation. Gender Differences in Computer Conferencing. Presented at the 1995 Virtual Campus: Creating Feminist Community Conference, California State University- San Luis Obispo, April 6-8, 1995.
- Vogel, Ronald K. and Stowers, Genie N.L. 1991. Racial and Ethnic Voting Patterns in Miami, 1960-1991. Invited Presentation for the 1991 Urban Institute Conference on Big City Governance and Fiscal Choice, Urban Opportunity Program. June 6-7, Los Angeles.

Conference Papers and Presentations

- Stowers, Genie N.L. 2011. E-Government As Vending Machine: The Role of Vendors In Online Service Delivery. Accepted for presentation at the 2011 Meeting of the American Society for Public Administration, Baltimore.
- Stowers, Genie N.L. 2010. City Hall on the Desktop: Transforming the Delivering of Urban Services. Presented at the 2010 Meeting of the American Society for Public Administration, San Jose.
- Stowers, Genie N.L. 2002. The Other Digital Divide: Usability and Information Architecture. Presented at the National Meeting of the American Society for Public Administration, March 23 -26, Phoenix, 2002.
- Stowers, Genie N.L. 2000. Plenary-- Information Management Competencies. Presented at the 2000 Meeting of the National Association of Schools of Public Affairs and Administration, October, Richmond, Virginia.
- Stowers, Genie N.L. 1999. Student Learning Outcomes Assessment: The Electronic Portfolio. Presented at the 1999 Meeting of the National Association of Schools of Public Affairs and Administration, October, Miami, Florida, 1999.
- Stowers, Genie N.L. 1999. The Creation of Internet-Related Organizational Policies: Progress and Prospects. Presented at the 1999 Meeting of the American Society for Public Administration, Orlando, April 6-10.
- Stowers, Genie N.L. 1998. Teaching a Fully Online Public Administration Course. Presented at the 1998 Meeting of the Teaching Public Administration Conference, Colorado Springs, Colorado, March 22-24.
- Stowers, Genie N.L. 1997. Citizen Participation on the 'Net. Presented at the 1997 Region X Conference of the American Society for Public Administration (ASPA), April 18, 1997, Sacramento, California.
- Stowers, Genie N.L. 1996. A Different Model: Providing Social Services to Lesbians, Gays, and Bisexuals. Paper Presented at the 1996 Meeting of the American Society for Public Administration Conference, Atlanta, June 28- July 1, 1996.
- Stowers, Genie N.L. 1996. Internet Strategies for the Public Administration Classroom. Presented at the Teaching in Public Administration Conference, February 16-18, 1996, Savannah, Georgia.
- Stowers, Genie N.L. 1995. Citizen-Contacting and Service Provision on the Information Superhighway. Presented at the 1995 Meeting of the American Society for Public Administration, San Antonio, Texas, July 23-26.

- Stowers, Genie N.L. 1995. The Developing Urban Information Highway. Presented at the 1995 Meeting of the Urban Affairs Association, Portland, Oregon, May 3-5, 1995.
- Stowers, Genie N.L. 1995. The Virtual Classroom in the Virtual Public Administration Program. Presented at the 1995 Teaching in Public Administration Conference, Institute of Public Service, Seattle University, Seattle, Washington, March 23-24, 1995.
- Stowers, Genie N.L. 1994. Delivering Domestic Violence Services in A Multicultural, Diverse Environment. Paper Presented at the 1994 Meeting of the Urban Affairs Association, March 2-5, New Orleans, Louisiana.
- Stowers, Genie N.L. 1993. Budgeting and Earmarking By Referenda: The San Francisco Kid's Amendment. Presented at the 1993 Meeting of the American Society for Public Administration, July 17-21, San Francisco.
- Stowers, Genie N.L. 1992. Zoning Variances: Urban Policy By Exception?. Presented at the 1992 Meeting of the Urban Affairs Association, April 29-May 2, Cleveland, Ohio.
- Stowers, Genie N.L. 1991. The Movement of Cuban-Americans Into Partisan Politics in Miami: 1960-1990. Presented at the 1991 Meeting of the South Western Social Science Association, March 26-29, San Antonio, Texas.
- Stowers, Genie N.L. 1989. Cuban Political Incorporation into Miami Politics: A Model for the 'New' Immigrants. Presented at the 1989 Meeting of the American Political Science Association, August 31-September 3, Atlanta, Georgia.
- Stowers, Genie N.L. 1989. Innovations in Human Services Financing. Presented at the 1989 Meeting of the American Society for Public Administration, April 9-12, Miami, Florida.
- Stowers, Genie N.L. and Snair, Joanne. 1988. Innovations in the Financing of Human Services: State Funding of Domestic Violence. Presented at the 1988 Meeting of the South Eastern Conference On Public Administration, October 12-14, Birmingham, Alabama.
- Stowers, Genie N.L. 1988. Ethnic and Racial Candidates in the Transition to Urban Political Power. Presented at the 1988 Meeting of the American Political Science Association, September 1-4. Washington, D.C.
- Stowers, Genie N.L. 1989. Cuban Political Participation and Class Status. Presented at the 1989 Meeting of the Southwestern Social Science Association, March 23-26, Houston, Texas.
- Sink, David and Stowers, Genie N.L. 1988. The Influence of Community Policy Coalitions Upon Urban Policy Agendas. Presented at the 1988 Meeting of the Urban Affairs Association, March 9-12, St. Louis, Missouri.
- Stowers, Genie N.L. 1987. Predicting Outcomes of Municipal Bond Elections. Presented at the 1987 Meeting of the Southern Political Science Association, November 6-9, Charlotte, North Carolina.
- Stowers, Genie N.L. 1987. Cycles of Spouse Abuse: Can Shelters Plan For Them?. Presented at the 1987 Meeting of the South Eastern Conference on Public Administration, October 3-7, New Orleans.
- Stowers, Genie N.L. 1987. Ethnic Group Influence Upon Urban Policy: The Crucial Case of Cubans in Miami. Presented at the 1987 Meeting of the American Political Science Association, September 3-6, Chicago, Illinois.
- Stowers, Genie N.L. 1987. Ethnic Political Development: Cubans in Transition to Power In Miami: 1955-1985. Presented at the 1987 Meeting of the Urban Affairs Association, April 23-26, Akron, Ohio.
- Snair, Joanne and Stowers, Genie N.L. 1986. Forming Coalitions To Pass Spouse Abuse Legislation in the American States: Why and How. Presented at the 1986 Meeting of the World Congress of Victimology, July 23-26, Lake Buena Vista, Florida.
- Stowers, Genie N.L. 1985. Interest Group Influence On Public Policy in the American States. Presented at the 1985 Meeting of the American Political Science Association, August 28-31, New Orleans.

Other Conference Activity

Panel/ Roundtable Participant

- Panel Participant, *Breaking the Silence: Gay/Lesbian/Bisexual Issues in Public Administration*. (Ed., Walter Swan), 1994 American Society for Public Administration 1994 National Training Conference, Kansas City, July 23 -27.
- Co-Presenter, *SFSUNet: Universities in Linkage/Partnership With Nonprofit Sectors*. 1993 College Teaching and Learning Exchange Conference, CSU Chancellor's Office Institute for Teaching and Learning, Fairmont Hotel, San Jose, October 13-17. With Debbie LeVeen.
- Panel Participant, *Panel on the Chilly Climate in Academia for Lesbians and Gay Men*, 1993 Meeting of the American Political Science Association, Washington Hilton, Washington, D.C., September 2-5.

Panel Chair

- Chair, Information Management Competencies Panel, the 2000 Meeting of the National Association of Schools of Public Affairs and Administration, October, Richmond, Virginia, 2000.
- Chair, Student Learning Outcomes Assessment Panel, 1999 Meeting of the National Association of Schools of Public Affairs and Administration, Miami, October, 1999.
- Chair, Distance Learning in Public Administration Panel, 1999 Meeting of the National Association of Schools of Public Affairs and Administration, Miami, October, 1999.
- Chair, Distance Education in Public Administration Panel, 1997 Meeting of the American Society for Public Administration, July 26-30.
- Chair, Equal Opportunities for Women--Myth or Reality?, 1996 Meeting of the Western Political Science Association, San Francisco, March 14-16.
- Chair, The Political Effects of the Lesbian and Gay Rights Movement on City Politics, 1993 Meeting of the American Political Science Association, Washington Hilton, Washington, D.C., September 2-6.
- Chair and Discussant, Panel on Delivering Urban Services to Women, 1993 Meeting of the Urban Affairs Association, April 21-24, Indianapolis, Indiana.
- Chair, Panel on the Politics of the Family, 1990 Conference on Alabama Families, Birmingham, Alabama, November 16, 1990.
- Chair, Panel on Social and Welfare Policy Issues, 1990 Meeting of the Urban Affairs Association, April 19-22, Charlotte, North Carolina.
- Chair, Panel on Minority Political and Economic Issues, 1989 Meeting of the Urban Affairs Association, March 15 -18, Baltimore, Maryland.

Discussant

- Discussant, Panel on Women and Community, 1996 Meeting of the American Political Science Association, San Francisco, August 29-September 2.
- Discussant, Panel on Gay/Lesbian Institutional Incorporation, 1996 Meeting of the American Political Science Association, San Francisco, August 29-September 2.
- Discussant, Panel on Equal Opportunities for Women--Myth or Reality?, 1996 Meeting of the Western Political Science Association, San Francisco, March 14-16.
- Discussant, Panel on Global Urbanization, 1996 Meeting of the Western Political Science Association, San Francisco, March 14-16.
- Discussant, Panel on Neighborhood Organization and Urban Policy Responsiveness, 1992 Meeting of the American Political Science Association, September 2-6, Chicago.
- Discussant, Panel on Power and Powerlessness in the Shadow of AIDS, 1992 Meeting of the American Political Science Association, September 2-6, Chicago, Illinois.
- Discussant, Panel on The Politics of Urban Service Delivery, 1992 Meeting of the Western Political Science Association, March 19-21, San Francisco.
- Discussant, Panel on Managing the State and Local Public Sectors, 1988 Meeting of the Southern Political Science Association, November 3-5, Atlanta, Georgia.

Training/ Other Significant Conference Participation

- Participant, 1992 Western Governmental Research Association Training and Professional Development Meeting, May 7-8, San Francisco.
- Participant, 1989 Public Policy Institute, AIDS Action Council, November 1-2, Washington, D.C.
- Participant, 1989 National AIDS Network Skills Building Workshop, November 3-5, Washington, D.C.
- Participant, 1989 Program Administrators' Invited Conference, National Women's Studies Association, October 5-8, Washington, D.C.
- Participant, 1989 National Women's Studies Association Conference, June 14-18, Towson State, Maryland.
- Participant, 1989 South Eastern Women's Studies Association Conference, March 23-26, Atlanta, Georgia.

- Participant, 1988 National Women's Studies Association Conference, June 13-17, Minneapolis.

Education

Ph.D., Political Science, Florida State University, 1987.

Major Field: Public Policy
 Minor Fields: American Politics
 Public Administration
 Tool Field: Econometrics/Research Methods
 Dissertation: Ethnic Political Development and Impact Upon Urban Policy:
 Cubans In Miami As A Crucial Case.

Master in Public Administration (M.P.A.), Florida Atlantic University/FAU-FIU Joint Center for Environmental & Urban Problems, 1980.

Concentration: Environmental and Growth Management
 Master's Project: Economic Development in Palm Beach County, Florida. For Palm Beach County Planning Department.

B.A., University of Florida, 1979.

Major: Interdisciplinary Urban Studies.
 Minor: Interdisciplinary Environmental Studies.

Other Education:

- Tools, Templates and Training Online Workshop, San Diego State University, Summer 1997.
- CSU Java Applications Workshop, March, 1997
- Telecommunications courses, San Francisco State University College of Extended Learning
- Exploratory Data Analysis (EDA) National Science Foundation (NSF) Workshop, San Francisco State University, August 1994.
- Basic CASES Workshop, U.C. Berkeley, August 1993.
- Summer Program in Research Methods, ICPSR (Interuniversity Consortium for Political and Social Research), University of Michigan, 1982.

Grants and Grant Applications

Grant Activity

- Co-Principal Investigator (With John Logan), Union Administration Certificate. To CSU Commission on the Extended University. Submitted March 25, 2010, \$49,672.
- Co-Principal Investigator (With Eric Zeemering), California Debt and Investment Advisory Commission, Debt Burdens of California State and Local Governments: Past, Present and Future. Submitted January 25, 2010, \$61,998.
- Co-Principal Investigator (With Laurie Paarlberg), Nonprofit Sector Research Fund, Web-Based Transactions: The Changing Landscape Of Fund Development. Submitted 2006, \$51,422.
- Principal Investigator, IBM Endowment for the Business of Government, Strategic Planning for E-Government. Submitted 2005. \$20,000.
- Principal Investigator, Community Technology Foundation of California, The Cultural Competency of California Government Websites. Submitted 2005, \$46,577.
- Principal Investigator, National Science Foundation, Assessment of Digital Government Outcomes. Submitted 2005, (\$387,428). Not funded.
- Principal Investigator, IBM Endowment for the Business of Government Grant, Funding Digital Government. Submitted 2004, \$15,000. Not Funded.
- Principal Investigator, IBM Endowment for the Business of Government Grant, Performance Measures for Digital Government. Submitted 2003, \$15,000. Granted 2003.
- Principal Investigator, National Science Foundation, Outputs and Outcomes of Early E-Government Implementation. Submitted 2002, \$730,084. Not Funded.
- Principal Investigator, E-Commerce for Government Today. PriceWaterhouse Coopers Foundation Business of Government Grant, Granted 2001 (\$15,000).
- Co- Investigator, Center for Opportunity Partnership Center Grant, Granted 1994-1996 (\$150,000).
- Principal Investigator, Federal Executive Board Grant, San Francisco Federal Region. Granted 1994-95 (\$5,000).

- Co-Principal Investigator, Mayor's Office of Community Development Grant, Granted 1993-1994 (\$25,000).
- Investigator, Brisbane Survey Research Project. Granted 1992-1993 (\$25,000).
- Women's Studies Program Minority Faculty Development Grant, African - American and Women's Religious Experience, Granted 1990-91. University of Alabama at Birmingham (\$5,000).
- American Political Science Association Research Grant Award, Granted 1988. "Ethnic Incorporation in Miami: Cubans and Blacks in the Transition to Power" (\$5,000).

Faculty Research Grants, Awards, and Recognition

- PSSI, Received Spring 1996. San Francisco State University
- Faculty Affirmative Action Grant, 1993-94. San Francisco State University.
- Faculty Research Grant Summer Stipend, 1992-93. San Francisco State University.
- Faculty Affirmative Action Grant, 1991-92. San Francisco State University.

Courses Taught

Doctoral Courses

- EDDL 943: Application of Budgeting, Financial Management and School Law
- EDDL 942: Budgeting and Financial Management
- Co-Taught EDDL 941: Organizational Accountability (EDDL 941)

Master's Level Courses

- Capstone Course
- E-Government {Also taught as Digital and Virtual Government (SFSU)- Online World Wide Web Course}
- Financial Management (UAB, SFSU)
- Financial Management- Doctoral Level (Golden Gate University- American Samoa)
- Management Science (Operations Research) (UAB)
- Managing Information- Public and Non-Profit Sectors (UAB, SFSU)
- Program Evaluation (SFSU)
- Public Management (SFSU)
- Public and Non-Profit Budgeting (UAB, SFSU, GGU-American Samoa)
- Public Policy Analysis/Public Policy and Organizational Analysis (SFSU)
- Public Policy Process- Formation and Implementation (SFSU)
- The Public Service as a Career (SFSU Undergraduate Online Course)
- Research Methods and Data Analysis I, II (SFSU)
- Scope of Public Administration (UAB)
- Statistical Analysis (UAB)/Theory and Methods of Public Administration (SFSU)
- Strategic Management (SFSU)

Undergraduate Courses

- Epidemic Politics: The Politics of AIDS (UAB) [Team-taught with Steven Haeberle]
- Introduction to American Government (UAB)
- Introduction to Political Science [Team-taught with Steven Haeberle]
- Introduction to Women's Studies (UAB)
- The Policy-Making Process (UAB)
- Public Opinion (UAB)
- The Public Service as a Career (SFSU)- Online Course
- Research Methods (UAB-300 level, SFSU- 400 level)
- Urban Politics (UAB)
- Women and Politics (UAB)

University Non-Teaching Activities

To San Francisco State University

- Academic Senate, 2002- 2005, 2005 – 2008, 2009 – .
 - Executive Committee, 2005 – 2008, 2010- .
 - Chair, Curriculum Approval and Review Committee (CRAC), 2010 - .
 - Co-Chair, Strategic Issues Committee, 2007 – 2008.
 - Chair, Academic Program Review Committee, 2005 – 2007.
 - Curriculum Review and Approval Committee, 2009 – .
 - Academic Program Review Committee, 2002 – 2004, 2005 – 2007.
 - Academic Policies Committee, 2004 – 2005
 - Educational Policies Committee, 2004 – 2005
- Member, Dean of Faculty Affairs Search Committee, 2011.
- Member, Dean's Administrative Review Committee, 2010.
- Academic Program Review Committee (6th Cycle)
 - Chair (Elected by Membership), 2007 – 2008.
 - Member, Academic Program Review Committee (6th Cycle), Elected from BSS, 2007 – 2008. Re-elected 2008-
- Ed.D. Executive Committee, 2007-20009, 2009-2011.
- Co- Interim Director, Ed.D. in Educational Leadership Program, Spring / Summer 2007.
- Member, WASC Steering Committee, (Nominated by College, Appointed by Academic Senate), 2007- 2008.
- Member, CUSP Graduate Programs Review Team, 2006 – 2007.
- Member, Ed.D. Task Force, appointed by Provost, 2006.
- Member, University Budget Committee, 2005 – . (Elected from Academic Senate)
- Director, Public Administration Program, 1997- 2007. Department Chair, 2007 -
- Retention, Tenure and Promotion Committee, Department of Geography and Human Environmental Sciences, 2006
- Member, Search Committee for Associate Vice President for Academic Planning and Educational Assessment, (Elected University-Wide), 2005
- Gerontology Program Suspension Task Force, 2004 – 2006.
- College of Behavioral and Social Sciences Strategic Planning Committee, 2003-
- College of Behavioral and Social Sciences Building Committee, 2004 - 2005
- Retention, Tenure and Promotion Committee, Urban Studies Program, 2001 – 2004
- Retention, Tenure and Promotion Committee, Department of Geography and Human Environmental Sciences, 2004
- Tenured Faculty Review Committee, Gerontology Program, 2004
- Chair, Public Administration Program Search Committee, Policy and Public Administration, 2002
- Search Committee, Public Administration Program Search Committee, Nonprofit Administration, 2002
- Search Committee, Political Science Department Urban Politics / Administration, 2002
- Chair, Public Administration Program Search Committee, Nonprofit Administration, 2000
- Search Committee, Environmental Studies Program, Policy Position, 2002 – 2003
- Search Committee, Urban Studies Program, Policy Analysis Position, 2001- 2003
- Associate Dean, College of Behavioral and Social Sciences, January 1998- August 2002.
- Liberal Studies Council and Area III Coordinator, 1998- 2002.
- Proposal Evaluation Team, Center for the Enhancement for Teaching, 1997, 1998, 1999, 2000, 2001, 2002, 2004.
- Member, Evaluation of Online Courses Task Force, 2001.
- Member, Vice President's Task Force on Distance Education, 1997-1998.
- Member, Web Review Committee, Spring 1997- Fall 1997.
- Faculty Associate for Internet Mediated Learning, SFSU Center for Enhancement of Teaching, 1996-
- Graduate Council, Spring 1995-1998. (Elected from Behavioral and Social Sciences, Spring 1996)
- Presentation, "What is an Online Course, Anyway?" CET Discussion Series, November 19, 1997.
- SFSUNet
 - Faculty Director, 1994-1996.
 - Member, Steering Committee, 1991-
- Moderator/Organizer, MPA Program Computer Conference, 1994-
- Moderator/Organizer, Probationary Faculty Computer Conference, 1994-
- Member, RTP Materials Committee, 1994-
- Moderator/Presenter, Domestic Violence Workshop, Conference on Global Priorities for Women, March 11, 1994.

- Co-Moderator, Probationary Faculty Panel, 1994 SFSU Asilocampus.
- Member, San Francisco Urban Institute Executive Committee, 1993-
- Chair, Brown Bag/Colloquia Committee, San Francisco Urban Institute, 1993-94.
- Special Consultant/Staff Member, San Francisco Urban Institute, 1992-1993.
- Chair, M.P.A. Program Curriculum Review Committee, 1991-92.
- Panel Member, Panel on Gender, Race, and Class in the 1992 Election, March, 1992.

To the University of Alabama at Birmingham

- Director, Women's Studies Program, 1989-1991.
- Faculty and Interest Group Member, Women's Studies Program, 1987-1991.
- Affirmative Action Officer, School of Social and Behavioral Science, 1988-1990.
- Chair, Computer Needs Committee, Department of Political Science and Public Affairs, 1988-1989.
- Faculty Advisor, Student Lesbian/Gay Organization, 1990-1991.
- Guest Lecturer, Contemporary Social Issues, "The Public Response To AIDS", December 7, 1989.
- Guest Lecturer, Social Movements and Public Policy, "The Women's Movement and Its' Impact", November 9, 1989.
- Guest Lecturer, The South and Southern Culture, "Domestic Violence in the South", October 25, 1989.
- Guest Speaker, UAB Special Studies Computer Group, "The Impact of Microcomputers on Non-Profit Organizations", June 20, 1989.
- Guest Lecturer, Honors Seminar, "The Politics of AIDS", November 2, 1988.
- Guest Lecturer, The South and Southern Culture, "Domestic Violence in the South", October 24, 1988.

To Florida State University

- Member, Department of Political Science Executive Committee, 1985-1986.

Service To The Profession

- Associate Editor, International Journal of E-Government Research, 2004 - .
- Member, Editorial Advisory Board,
 - Silva, Carlos Nunes (Ed.) Handbook of Research on E-Planning, 2008 –
 - Reddick, Christopher (Ed.) Handbook on Strategies for Local E-Government Adoption and Implementation: Comparative Studies.
- Founding Member, Editorial Board, International Journal of E-Government Research, 2004 – 2007.
- Founding Member, Editorial Board, Journal of Lesbian and Gay Politics, 2003 – 2006.
- Member, National Executive Council, National Association of Schools of Public Affairs and Administration (NASPAA), 2002 – 2004.
- Member, Editorial Board, Journal of the Academy of Strategic e-Commerce, 2002 -
- Member, Committee on the Status of Lesbians, Gays, Bisexuals and the Transgendered in the Profession, American Political Science Association, 2002-2004 (Appointed by the Association President)
- Member, National Nominating Committee, American Society for Public Administration, 2000-2001 (Appointed by National President)
- Chair, Technology Team, ASPA 2000 Conference, 1998- . Appointed by President-Elect Anne Swafford.
- Member, Conference Program Committee, National Association of Schools of Public Affairs and Administration, 1999-2000.
- Member, National Nominating Committee, American Society for Public Administration, 1999-2000 (Appointed by National President-Elect)
- Semifinal Judge (Government Category), National Government Information Infrastructure (GII) Awards Program, 1998.
- Member, National Nominating Committee, American Society for Public Administration, 1998-99 (Appointed by National Vice President)
- Member, National Program Committee, 1999 American Society for Public Administration National Conference
- National Section on Health and Human Services Administration, American Society for Public Administration
 - Treasurer, 1999- 2005.
 - Section Chair, 1997- 1999.
 - Chair-Elect, 1995-7.
 - 1996, 1998 National Conference Panels Coordinator
 - Assistant Treasurer, 1993-95

- Executive Committee Member, 1993-
- Parliamentarian, National Council of the American Society for Public Administration, 1997-1998.
- National Council, American Society for Public Administration, 1994-1997.
- National Executive Committee Member, 1996-1997.
- National Council Member, Elected From Western Region (X), 1994-1997.
- National Publications Committee, American Society for Public Administration, 1994- 1997
 - Chair, 1996-97
 - Vice-Chair, 1995-96
 - Chair, Video Clearinghouse Subcommittee, 1994-
 - Region X ASPA Conference Coordinator, 1996.
- National Conference Program Committee, American Society For Public Administration 1997 Conference
- Section on Women in Public Administration
 - Treasurer, 1998-
 - Executive Committee Member, 1996-
- Board Member, Urban Politics Section, American Political Science Association, 1996-1999.
 - Web Developer and Coordinator, Urban Politics Section, 1996-2001.
- Member, National Working Group On Technology, American Society for Public Administration, 1995-
- Member, National Section Development Committee, American Society for Public Administration, 1995-
- Member, National Trust for the Public Service Committee, American Society for Public Administration, 1994-1997
- Member, Task Force on Conferences, Conference Management Working Group, American Society for Public Administration, 1994-95
- Editorial Board Member, Journal of Health and Human Services Administration, 1994-
- Chair, Task Force on Use of Technology, Urban Politics Section of the American Political Science Association, 1995-
- Member, Nominating Committee, Urban Affairs Association, 1994-95.
- Committee Member and Judge, Best Paper Award, Lesbian/Gay Caucus of the American Political Science Association, 1994.
- Co-Organizer, Gender and the City Panels, 1994 Meeting of the Urban Affairs Association, New Orleans.
- Volunteer Coordinator, 1993 National ASPA (American Society for Public Administration) Training Conference, 1992-1993.
- Chair, Conference Management Subcommittee, Local Host Committee for 1993 National American Society for Public Administration (ASPA) Training Conference, 1992-1993.
- Member, National Conference Management Committee, 1993 National American Society for Public Administration (ASPA) Training Conference, 1992-1993.
- Judge, National Graduate Student Paper Competition, Section on Budgeting and Financial Management, American Society for Public Administration, 1993.
- Secretary, San Francisco Bay Area Chapter of the American Society for Public Administration, 1992-93.
- Board of Directors, San Francisco Bay Area Chapter of the American Society for Public Administration, 1992- 1998
- Member, Sexual Harassment Committee, Women's Caucus of the American Political Science Association, 1993- 1995
- Women's Caucus Textbook Project Reviewer, American Political Science Association, 1990-1991, 1993-1994.
- Executive Council, Central Alabama Chapter of the American Society for Public Administration, 1989-1991.
- Chair, Publicity Committee, Central Alabama Chapter of the American Society for Public Administration, 1989-1991.
- Chair, Exhibits Committee, South Eastern Conference on Public Administration, 1988.
- Reviewer, Columbia University Press.
- Reviewer, Journal of Urban Affairs
- Reviewer, Presidential Studies Quarterly
- Reviewer, Public Productivity and Management Review
- Reviewer, Southeastern Political Review
- Reviewer, State and Local Government Review
- Reviewer, Urban Affairs Quarterly

Service to the Community

To the San Francisco Bay Area Community

- American Friends Service Committee Pacific Mountain Region
 - Co-Clerk, Executive Committee, 2011-

- Convenor, Finance Committee, 2010-
- Member, Executive Committee, 2009-2012
- Berkeley Society of Friends
 - Clerk, Finance Committee, 2005-
 - Treasurer, 1996-1998
 - Finance Committee, 1996-1998, 2001-
 - Nominating Committee, 2008-2011
 - Clerk, 2010-2011
- Treasurer, Raskob Parents Association, 2010.
- Board Member, Institute of Governmental Studies Executive Training Series, 2000- 2002.
- President, San Francisco Bay Area Chapter of the American Society for Public Administration, 1997- 1998.
- American Friends Service Committee (Pacific Mountain Region) Personnel Committee, 1992-1997.
- "Internet for Public Administrators". Presentation to the San Francisco Bay Area Chapter of ASPA, April 17, 1998.
- "Government on the Internet Today". Presentation to the San Francisco Bay Area Chapter of ASPA, February 20, 1997.
- "The Internet for Public Administrators". Workshop at the City of San Jose Office of Emergency Services for the Santa Clara Valley ASPA Chapter, November 14, 1996.
- WOMAN, Inc, 1992-94
 - Treasurer, Board of Directors, 1992-1994.
 - Chair, Finance and Administrative Policies Committee, Board of Directors, 1992-1994.
 - Co-Chair, Executive Director Search and Recruitment Committee, 1994.
 - Board of Directors, 1992-1994.
- Organizer, "Navigating The Labyrinth: A Workshop for Activists on the Federal Budget and Defense Conversion." Sponsored by Friends Committee on National Legislation and Peace and Social Order Committee, Berkeley Friends Meeting, September 17, 1994.
- Member, Budget Planning and Reform Working Group, Mayor's Task Force on the Fiscal Crisis, Appointed by Supervisor Kevin Shelley. January - May, 1993.
- Member, Revenues Enhancement Working Group, Mayor's Task Force on the Fiscal Crisis, Appointed by Supervisor Carole Migden. February- June, 1993.
- Consultant, Program Evaluation Project, HomeBase and the Center for Common Concerns, 1992-1993.
- Interviewee, Family Leave Act and Its Impact on Women's Vote, Channel 7, September 24, 1992.

To The Birmingham Community

- Member, United Way Task Force on AIDS, United Way of Central Alabama, 1990-91.
- Chair, United Way Task Force on AIDS Subcommittee for Executive Director Training on Policies on AIDS in the Workplace, United Way of Central Alabama, 1991.
- Analyst, United Way Task Force on AIDS Survey of Agency AIDS Policy Efforts, United Way of Central Alabama, 1991.
- Member, United Way Voluntary Allocation Team (VAT), United Way of Central Alabama, 1990.
- Member, Board of Directors, Birmingham AIDS Outreach, 1989-91.
- Treasurer, Board of Directors, Birmingham AIDS Outreach, 1989-90, 1991.
- Member, City of Birmingham Zoning Board of Adjustment. Appointed By City Council, January 1989. 1989-91.
- Member, City of Birmingham Domestic Violence Advisory Board. Appointed By City Council, January 1989. 1989 -91.
- Member, Research and Evaluation Committee, Central Alabama Coalition for the Medically Uninsured but Employed, 1987-91.
- Member, Chief Accountant 'Expert' Rating Panel, Jefferson County, Alabama Personnel Board, April 11, 1991.
- Chair, Panel on "The Politics of the Family", Conference on Alabama Families, Birmingham, Alabama, November 16, 1990.
- Speaker, "Political and Social Issues for Women in the 1990s", Unitarian Church, Mountain Brook, Alabama, January 21, 1990.
- Speaker, "Women in American Politics", West Jefferson Correctional Facility, Jefferson County, Alabama, September 19, 1989.
- Volunteer, Rape Response/Crisis Center of Central Alabama, 1988-1991.
- Judge, Bicentennial of the Constitution and Bill of Rights Competition, Birmingham, Alabama, 1988.
- Speaker, "1988 Elections", East End Optimist Club, Birmingham, Alabama, November 1, 1988.
- Speaker, "The Role of Women in the 1988 Elections", AAUW Group, Mountain Brook, Alabama, October 15, 1988.
- Interviewee, "Women and Politics", Tom York Show, Birmingham, Alabama, June 21, 1988.
- Co-Organizer, Community Networking Coalition Legislative Workshop, Birmingham, Alabama, January 1988.
- Co-Organizer, Community Networking Coalition Grant-writing Workshop, Birmingham, Alabama, June 1988.
- Volunteer, Family Violence Center, Birmingham, Alabama, 1986-1988.

Other Community Service

- Budget Consultant, American Samoa Community College, Pago Pago, American Samoa, 1996.
- Expert Witness, Meek et al v. Metropolitan Dade County, Florida (Witness for Plaintiffs in Voting Rights Act Case brought by African- and Cuban-American elected officials against County), 1987-91.
- Volunteer, Refuge House of Leon County, Florida. (Domestic Violence and Rape Crisis Center), 1982-86.
- Vice-President for Community Affairs, Florida Young Democrats, 1979-80.
- Founder/President, Florida Atlantic University Young Democrats, 1979-80.
- Vice-President for Volunteers, Board of Directors, S.P.A.R.C. (Sexual and Physical Assault Resource Center), Gainesville, Florida. (Domestic Violence and Rape Crisis Center), 1978-79.
- Volunteer Coordinator, Sherman for State House Campaign, Gainesville, Florida, 1977-78.
- Member, City of Gainesville, Florida Beautification Board (Environmental Advisory Board). Appointed By Mayor 1978-79.
- President, University of Florida Young Democrats, 1978-79.
- President, Environmental Action Group, Gainesville, Florida, 1977-79.
- Member, Alachua County, Florida Democratic Executive Committee, 1976-79.

Workshops and Applied Presentations

- Workshops, Center for the Enhancement of Teaching, San Francisco State University.
 - Creating Online Courses
 - Introduction to PageMill
 - FrontPage 97
 - Internet Tools in the Classroom
 - Introduction to the World Wide Web
 - Moving Courses Onto the World Wide Web
 - Advanced Moving Courses Onto the World Wide Web
 - Designing Curriculum for the World Wide Web
 - Online Courses: The Options
- Websites Developed and Administered:
 - Section for Health and Human Services Administration (<http://thecity.sfsu.edu/~shhsa>), October 1997- 2002.
 - SFSU Public Administration Program (<http://thecity.sfsu.edu/~mpa>), January 1997-
 - PA Online (<http://bss.sfsu.edu/~mpa/paonline.htm>), January 1997- 2006.
 - Urban Politics Section of the American Political Science Association, March 1997-June, 2001.
 - San Francisco Bay Area Chapter of ASPA (<http://thecity.sfsu.edu/~sfaspa>), March, 1997- June 2000.
- Internet for Public Administrators. Workshop for the San Francisco Bay Area Chapter of the American Society for Public Administration, April 17, 1998.
- Internet for Managers. Workshop at the City of San Jose Office of Emergency Services for the Santa Clara Valley ASPA Chapter, November 5, 1997.
- Government on the Internet Today. Presentation to the San Francisco Bay Area Chapter of the American Society for Public Administration, San Francisco, February 20, 1997.
- The Internet for Public Administrators. Workshop at the City of San Jose Office of Emergency Services for the Santa Clara Valley ASPA Chapter, November 14, 1996.
- Computer Conferencing in the Classroom. Presented at the 1996 California State University Forum on Technology and Collaborative Learning, CSU-Hayward, March 15-16.
- Workshops, SFSU and the Center for the Enhancement of Teaching.
 - Introduction to the World Wide Web- Teaching Applications, March 22, 1996.
 - Introduction to the Internet- Teaching Applications, February 23, 1996.
 - Computer Conferencing in the Classroom- A Hands-On Training, October 24, 1995, April 18, 1995.
- Introduction to the Internet. Presentation to the San Francisco Bay Area Federal Executive Board (FEB), Oakland Federal Building, April 25, 1995.
- Introduction to the Internet. Workshop for URBS/PLSI Students. April 3, 1995.

- Internet for Managers. Workshop for the San Francisco Bay Area Chapter of the American Society for Public Administration. January 24, 1995, San Francisco State University.

Professional Memberships

American Society for Public Administration
Budgeting and Financial Management
Health and Human Services Admin.
Public Administration Research

American Political Science Association
Public Administration Section
Political Methodology
Urban Politics